

## L.A. Pools, Inc- Service & Credit Card Authorization Agreement

### **RATES - Zone #1 (0 to 10 Miles from Shop) (are subject to change):**

1 Tech. Minimum Service Call: \$195.00 + Parts & Materials up to 1 Hour on Site  
2 Tech. Minimum Service Call: \$307.00 + Parts & Materials up to 1 Hour on Site  
Additional time will be invoice at \$28.00 per man hour per 15 Minute Increment.

**LA Pools shall at its sole discretion determine when 2 Techs are appropriate.**

### **RATES – Zone #2 (10 to 20 Miles from Shop) (are subject to change):**

1 Tech. Minimum Service Call: \$195.00 + Parts & Materials up to 1/2 Hour on Site  
2 Tech. Minimum Service Call: \$307.00 + Parts & Materials up to 1/2 Hour on Site  
Additional time will be invoice at \$28.00 per man hour per 15 Minute Increment.

**LA Pools shall at its sole discretion determine when 2 Techs are appropriate.**

### **RATES – Zone #3 (>20 Miles from Shop) (are subject to change):**

Minimum \$336.00 (3 Hours) @ \$112.00 per man per Hour on site + Travel Time to site  
Additional time will be invoice at \$28.00 per man hour per 15 Minute Increment.

**LA Pools shall at its sole discretion determine when 2 Techs are appropriate.**

### **TERMS:**

Parts & Materials that are not standard truck stock may require a return trip per above pricing.

Customer's ability to provide as much information as possible "Description of Problem" may prevent return trips since LA Pools may be able to anticipate and bring Non-Stock Parts & Materials.

\*\*All pricing is subject to change

### **Customers Responsibilities Prior to Request for Service Work: (unless otherwise directed):**

1. Access to Pool / Spa Area & Filter Equipment.
2. Water level 1/2 way up skimmer unless otherwise directed.
3. Pool Water Balance.
4. Available Electrical Service to Equipment & For Tools.
5. Available Water Connection.

### **PAYMENT:**

1. Customer shall provide credit card information below prior to scheduling and authorize charges prior to arrival.
2. Invoices are due upon receipt.
3. Payments more than 15 days from invoice date will result in COD status.
4. Payments more than 30 days from invoice are subject to a \$5.00 late fee plus 1.5% interest per month (18% annually).
5. Invoices not paid within 60 days:
  - a. LA Pools will attempt to make phone contact.
  - b. LA Pools will mail one "Late Letter".
  - c. 7 Days later LA Pools will file with the appropriate court at which time court cost become payable by the party found guilty.

I, \_\_\_\_\_ do hereby authorize LA Pools, Inc. to charge the agreed amount per above to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement. This form will be kept on file for future purchases and the same terms will apply to future purchases. By signing below, I agree that future charges may be charged to the same credit card without further authorizations. I agree to these terms by signing below.

Authorized Signature: \_\_\_\_\_

Cardholder Name: \_\_\_\_\_

*As it appears on card*

Billing Address: \_\_\_\_\_ Phone #: \_\_\_\_\_

Credit Card Type: \_\_\_\_\_ Visa \_\_\_\_\_ MasterCard \_\_\_\_\_ Discover \_\_\_\_\_ Amex

Credit Card #: \_\_\_\_\_ Expiration Date: \_\_\_\_\_ / \_\_\_\_\_ CRV Code: \_\_\_\_\_  
Month Year